

CANCEL PRINT PREVIEW PRINT FEEDS

IMPLEMENTATION OF MOL MASS COMMUNICATION SOLUTION

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MSGID/GENADMIN,USMTF,2007/CMC WASHINGTON DC MR//

SUBJ/IMPLEMENTATION OF MOL MASS COMMUNICATION SOLUTION//

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1. GENTEXT/REMARKS/1. THE PERSONAL AND FAMILY READINESS DIVISION (MR) HAS PARTNERED WITH MANPOWER INFORMATION SYSTEMS (MI DIVISION) TO IMPLEMENT A MASS COMMUNICATION SOLUTION VIA MARINE ONLINE (MOL) FOR USE BY COMMANDERS AND FAMILY READINESS OFFICERS (FROS) TO MORE EFFECTIVELY COMMUNICATE WITH THEIR MARINES, SPOUSES AND FAMILIES. THIS MOL SOLUTION WILL REPLACE THE MASS COMMUNICATION TOOL (MCT). THE INTENT OF THE PARTNERSHIP IS TO CREATE A MORE ROBUST AND USER FRIENDLY MARINE CORPS ENTERPRISE SOLUTION FOR THE COMMANDERS AND THEIR FROS TO EFFECTIVELY COMMUNICATE FAMILY READINESS NOTIFICATIONS TO ASSIGNED MARINES AND THEIR FAMILIES.

2. APPLICABILITY. THE MOL MASS COMMUNICATION SOLUTION WAS ROLLED OUT ON 25 OCT 2010. IT IS NOW AVAILABLE FOR USE BY THE TOTAL FORCE. THE FORMER MCT WILL REMAIN AVAILABLE FOR USE BY ALL UNITS UNTIL 31 JANUARY 2011. IN THE INTEREST OF MAINTAINING A CONTINUAL COMMUNICATION LINK TO FAMILIES OF DEPLOYED MARINES, UNITS CURRENTLY IN A DEPLOYED STATUS EXTENDING BEYOND THE JANUARY CUTOFF WILL RETAIN CONNECTIVITY TO THE MCT UNTIL JUNE 2011. MR DIVISION (MRZ) WILL REVIEW UNIT STATUSES FREQUENTLY TO ENSURE THAT ONLY THOSE UNITS WITH A BONAFIDE REQUIREMENT TO USE THE MCT WILL BE ABLE TO ACCESS THE TOOL. MR DIVISION WILL ASSIST THOSE FROS IDENTIFIED WITH DEPLOYED UNITS TO ENSURE THEIR CONNECTIVITY TO MCT REMAINS IN PLACE. HOWEVER, WE ENCOURAGE ALL COMMANDERS AND THEIR FROS TO IMPLEMENT THE USE OF THE MOL VERSION IMMEDIATELY.

3. POLICY. TO IMPLEMENT AND SUSTAIN THIS SOLUTION ALL APPLICABLE POLICIES WILL CORRELATE WITH MCO 1754.9 TO INCLUDE ANY FUTURE CHANGES. IN ADDITION, THE FOLLOWING PROCEDURES WILL BE COMPLETED BY MILITARY PERSONNEL NLT 25 FEB 2011 AND WITHIN 10 DAYS OF CHECKING INTO A NEW UNIT. ALL MARINES WILL COMPLETE THE PROCEDURES OUTLINED BELOW IN PARAGRAPH 4. THE MARINE IS RESPONSIBLE FOR THE INTEGRITY OF DATA CONTAINED IN THEIR FAMILY READINESS CONTACTS SECTION OF MOL, AND ANY UPDATES OR CHANGES TO THAT DATA WILL OCCUR BY THE MARINE. POLICY SUPPORT SHOULD BE DIRECTED TO HQMC FAMILY READINESS STAFF, 703-784-0296/DSN 278-0296 OR EMAIL FAMILY.READINESS(AT)USMC.MIL.

4. PROCEDURES. MARINES SHOULD VERIFY THEIR PERSONAL CONTACT INFORMATION TO ENSURE ACCURACY OF EMAIL CONTACT PATH. AS WELL, FROM WITHIN MOL ON THE PERSONAL INFO TAB, MARINES ARE DIRECTED TO CLICK ON THE FAMILY READINESS LINK TO ENTER THEIR FAMILY READINESS CONTACTS. A SEPARATE PAGE WILL OPEN. THE MARINE IS REQUIRED TO PROVIDE THE FOLLOWING INFORMATION FOR EACH FAMILY READINESS CONTACT:

A. FIRST NAME: ENTER THE FIRST NAME USING ALPHA CHARACTERS ONLY. NUMERIC CHARACTERS AND SYMBOLS ARE PROHIBITED.

B. LAST NAME: ENTER THE LAST NAME USING ALPHA CHARACTERS ONLY. NUMERIC CHARACTERS AND SYMBOLS ARE PROHIBITED.

C. ZIP CODE: ENTER THE MARINES UNIT ZIP CODE USING NUMERIC CHARACTERS ONLY. ALPHA CHARACTERS AND SYMBOLS ARE PROHIBITED. INTERNATIONAL ZIP CODES OTHER THAN FPO/APO ALPHA AND NUMERIC CHARACTERS CAN BE USED, IF APPLICABLE.

D. EMAIL ADDRESS: ENTER AT LEAST ONE VALID EMAIL ADDRESS. THREE EMAIL FIELDS ARE AVAILABLE FOR EACH FAMILY READINESS CONTACT; ONE EMAIL ADDRESS IS REQUIRED.

E. ROLE: EACH CONTACT MUST BE ASSIGNED A ROLE. AVAILABLE ROLES ARE SPOUSE, PARENT, CHILD, OTHER. THE ROLE OF THE SPOUSE MAY ONLY BE ASSIGNED ONCE PER MARINE. MARRIED MARINES MUST ENTER THE SPOUSE AS CONTACT NUMBER ONE.

F. OPT-OUT. MARINES MAY OPT-OUT THEIR SPOUSE BY USING FORM NAVMC 11657 AND FOLLOWING THE PROCEDURES OUTLINED IN MCO 1754.9. OPT-OUT MUST BE HANDLED BY THE FRO. THE CO MUST SIGN OFF ON FORM NAVMC 11657. COMPLETED FORMS WILL BE PROVIDED TO THE FRO FOR IMPLEMENTATION. FORMS MUST BE COMPLETED EACH TIME A MARINE TRANSFERS BETWEEN COMMANDS.

5. TRAINING AND SUPPORT. TRAINING AND FUNCTIONALITY SUPPORT FOR THE MOL FAMILY READINESS COMMUNICATION TOOL SHOULD BE DIRECTED TO INSTALLATION SUPPORTING MISSOS. TO REVIEW THE MOL SOFTWARE RELEASE FOR 2010.02, PLEASE VISIT [HTTPS://\(SLANT SLANT\)IPS.USMC.MIL/SITES/MISSA](https://(SLANT SLANT)IPS.USMC.MIL/SITES/MISSA).

A. FOR UNITS LOCATED AT CAMP LEJEUNE, CHERRY POINT, NEW RIVER, NORFOLK, PENSACOLA AND ALL ACTIVE DUTY UNITS EAST OF THE MISSISSIPPI AND SOUTH OF VIRGINIA, CONTACT MISSO-03 CWO3 BRIAN KNOP AT 910-450-1255 OR BRIAN.M.KNOP(AT)USMC.MIL.

B. FOR UNITS LOCATED AT CAMP PENDLETON, TWENTY-NINE PALMS, MIRAMAR, MCRD SAN DIEGO AND ALL ACTIVE DUTY UNITS WEST OF THE MISSISSIPPI, CONTACT MISSO-03 CWO-3 PEDRO HERNANDEZ AT 760-725-5370 OR PEDRO.HERNANDEZ(AT)USMC.MIL.

C. FOR UNITS LOCATED IN HAWAII, CONTACT MISSO-06 MSGT ELI GINEZ AT 808-257-0743 OR ELI.GINEZ(AT)USMC.MIL.

D. FOR UNITS LOCATED AT QUANTICO AND NATIONAL CAPITAL REGION, CONTACT MISSO-09 MR. KEVIN RAFFERTY AT 703-784-9051 OR KEVIN.RAFFERTY(AT)USMC.MIL.

E. FOR UNITS THAT ARE FORWARD DEPLOYED CONTACT MISSO-11 MSGT PEDRO MARTIR AT 318-357-6840 OR PEDRO.MARTIR

(AT)AFT.USMC.MIL.

F. FOR UNITS LOCATED ON OKINAWA, IWAKUNI, AND KOREA CONTACT MISSO-37 CWO3 BRIAN COTTRELL AT DSN 315-645-2988 OR BRIAN.CONTREEL(AT)USMC.MIL.

G. FOR RESERVE UNITS AND I AND I STAFF CONTACT MISSO-16/17 CWO3 REGGIE TOWNSEND AT 816-926-7740 OR REGINALD.G.TOWNSEND(AT)USMC.MIL.

6. FAQS. FAQS REGARDING THE NEW MOL MASS COMMUNICATION SYSTEM ARE AVAILABLE THROUGH THE MISSO WEBSITE: [HTTPS:\(SLANT SLANT\)IPS.USMC.MIL/SITES/MISSA](https://(SLANT SLANT)IPS.USMC.MIL/SITES/MISSA).

7. FUNCTIONALITY. DURING PHASE 1 OF THE MOL MASS COMMUNICATION TOOL, THE PRIME RESIDENT FUNCTIONALITY WILL BE EMAIL DISTRIBUTION TO FAMILY READINESS CONTACTS. FUTURE RELEASES OF MOL MASS COMMUNICATION TOOL PLANS TO INCLUDE PHONE AND SMS TEXT FUNCTIONALITY. AVAILABILITY OF THOSE FUNCTIONS WILL BE COMMUNICATED AT A FUTURE DATE.

8. POCS: NF-5 ANN CRITTENDEN, (703-784-0296, ANN.CRITTENDEN(AT)USMC.MIL); NF-5 KELLY RUTHERFORD (703-784-9540, RUTHERFORDK(AT)USMC-MCCS.ORG)

9. RELEASE AUTHORIZED BY NF6 (SES) T. R. LARSEN, DIRECTOR, PERSONAL AND FAMILY READINESS DIVISION.//