

2015

**MARCORLOGCOM PRODUCTS & SERVICES
PRODUCT/SERVICE DEFINITION**

As of: Monday, March 23, 2015 13:25

1. PRODUCT/SERVICE TITLE: The official name of the Product and Service
Supply Discrepancy Report Management

3. LEAD ORGANIZATION: Name of the organization overseeing the Product and Service.
Logistics Services Management Center (LSMC)

6. DESCRIPTION: A detail description or definition of this Product and Service (it's function, purpose, reason for existence.)

MARCORLOGCOM LSMC serves as the process owner and focal point for the Marine Corps. The purpose of SDR Management is to:

a. Establish Local Procedures to ensure appropriate action is taken on SDRs submitted via PDREP.

b. Assist Marine Corps users with obtaining appropriate level of access to PDREP-SDR.

c. Provide PDREP-SDR user and managerial training on a quarterly basis or as needed.

d. Provide assistance to Originators with SDR Disputes and non-responses or difficulty with SDR Responses from non-USMC Action Points; provide findings statement to HQMC in support of final decision for unresolved SDR disputes.

e. Coordinate with Defense Logistics Agency Logistics Management Standards Office (DLMSO) in advocating for and establishing DOD Policy and Procedures.

f. Coordinate with all DOD agencies on the SDR Processes.

g. Establish reporting metrics to monitor SDR trends and process analysis.

h. Coordinate with Marine Corps Systems Command (MCSC) to provide semi-annual SDR Evaluation data to Headquarters Marine Corps (HQMC) Installations & Logistics (I&L), Logistics Policy (LPC).