

2015

**MARCORLOGCOM PRODUCTS & SERVICES  
PRODUCT/SERVICE DEFINITION**

As of: Monday, March 23, 2015 13:20

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**1. PRODUCT/SERVICE TITLE:** The official name of the Product and Service  
**Quality Management**

**3. LEAD ORGANIZATION:** Name of the organization overseeing the Product and Service.  
**Logistics Capabilities Center (LCC)**

**6. DESCRIPTION:** A detail description or definition of this Product and Service (it's function, purpose, reason for existence.)

**Provides top-level policy and oversight for the coordination, technical direction and policy determination of all aspects of the MARCORLOGCOM Quality Management System. Provides support to internal MARCORLOGCOM organizations to conduct continuous business process improvement and reengineering in support of CPI. Employs tools such as value stream mapping and process flowcharting; brainstorming sessions; data collection methods; and use of analytical tools to identify root causes. Provides advise, training, coaching and mentoring consistent with the USMC CPI Body of Knowledge and ISO 9000 Family of Standards. Advocates for consistent application and use of CPI and Quality across the LOGCOM Enterprise.**