Command, Control, Communications and Computers (C4)

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Agenda

• Command Structure
  – Command Organization Chart
  – Department Organization Chart
• Mission and Vision Statements
• Potential MCLOGSS Utilization
• Products and Services (P&S)
• Future Direction and Way-Ahead
Logistics Solutions for the Warfighter
<table>
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<tr>
<th>Mission</th>
<th>Vision</th>
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<tbody>
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<td>“Delivering comprehensive Information Technology solutions to Marine Corps Logistics Command and other DoD entities in support of the Warfighter”</td>
<td>“C4 will be our Customers’ first choice for providing IT solutions. We will directly support the accomplishment of the Command’s Mission of supporting the Operating Forces and other supported units by consistently delivering world-class IT solutions and support through our highly skilled and professional workforce.”</td>
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Potential MCLOGSS Utilization

- Software Development & Maintenance Support
- Support Including Cyber Security, Data Center Operations, and Project Management
- Contingency and Disaster Recovery Planning and Execution
- Ad Hoc (Short Term) tasks such as staff supplementation for special/unique actions

Note: Any task that is within the C4 scope may be requested via MCLOGSS.
C4 Products and Services

- Software Support Services
- Enterprise Architecture Services
- Command Support Services
- Data Center Support Services
Software Support Services

**Definition**

Provide the MARCORLOGCOM a single point of contact for innovative software solutions, software maintenance, modernization, business tools, and logistics systems support.

- Software Maintenance Services
- Software Development Services
- Software Modernization
Software Support Services

- Software Maintenance: This service provides software maintenance and sustainment support for Marine Corps Enterprise logistics systems.

- Software Development: This service provides software development, major enhancements, and re-engineering efforts in support of the Marine Corps Enterprise logistics systems.

- Software Modernization: This service provides upgrades of software developed utilizing older programming languages (ALC / COBOL).
Enterprise Architecture Services

**Definition**
Provide the translation of business vision and strategy into effective enterprise change by creating, communicating and improving the key requirements, principles and models that describe the enterprise’s future state and enable its evolution. This service integrates or blends functional, technical, and environmental requirements, resources, etc. to develop IT solutions in support of MARCORLOGCOM’s mission.

- Technical Portfolio Analysis Services
- Technical Evaluation Services
- Project Initiation Services
Enterprise Architecture Services

- Portfolio Analysis: This service provides an assessment exercise that can provide an enterprise with a road map of what IT applications can be outsourced, in what form and in what sequence. This service also provides assessments of applications/systems that can be upgraded or modernized on new platforms.

- Technical Evaluation: This service conducts tests or studies to investigate and determine the technical suitability that a proposed IT solution meets the intended objectives. The TE is a core element of the BCA to validate risk vs opportunity.

- Project Initiation: This service begins to define the overall parameters of a project and establish the appropriate project management and quality environment required to complete the project.
**Command Support Services**

**Definition**
Provide varied IT services to personnel within MARCORLOGCOM that support Marine Corps business processes and warfighter objectives. This service directly supports the day-to-day MARCORLOGCOM mission to support the Operating Forces and other supported units, consistently delivering IT solutions and support through our highly-skilled and professional workforce.

- Support Services
- Video Teleconferencing / Audio-Visual Services
- SharePoint Portal Services
- Helpdesk Services
- Navy Marine Corps Intranet Support Services
- Website Support
- IT Contracts Support and Acquisition

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Command Support Services

- **IT Support:** This service provides C4 Information Technology services to personnel within MARCORLOGCOM that support the Commands business processes and warfighter objectives. Support includes LOGCOM-FWD requirements.

- **Teleconferencing / Audio-Visual Support:** This service manages, operates and provides AV and VTC technical support.

- **SharePoint Portal:** This service provides a collaborative tool set to assist in day to day operations and provide an information dissemination tool for the Command.

- **Service Desk:** This service provides onsite, direct information systems incident support for all MARCORLOGCOM Centers and other designated organizations.
Command Support Services (cont.)

- **MCEN Unification Support**: This service provides the MARCORLOGCOM representative to translate Command requirements to the Regional Contracting Officer Representative (RCOR), manage the NGEN annual budget, manage service requests, and manage legacy assets.

- **Website Support**: This service provides and ensures the availability of a Secure and Non-Secure Command Web presence.

- **IT Contracts Support & Acquisition**: This service manages IT services & IT equipment acquisition contracting support for the Marine Corps Logistics Command (MARCORLOGCOM) in support of Capital Planning and Investment Control.
Command Support Services (cont.)

- IT Project Management: This service provides overall IT project management to include project initiation, planning, execution, monitoring and closeout for software development, major enhancements, re-engineering, and modernization efforts as well as other complex IT projects.

- Mainframe Support: This service provides mainframe security, production analysis, production control, mainframe connectivity and print support to the worldwide customer base, requiring access to the Logistics Domain.
Data Center Support Services

**Definition**

Provide integrated logistics and data service solutions in support of Warfighter objectives, maximizing readiness and sustainability and enhancing enterprise and program level Total Life Cycle Management and data sharing.

- Data Center Services
- Storage Management Services
- Application Support and Development Hosting Services
- Application Portal Services
- Web Hosting Services
- Database Management Services
- Mainframe Support
- Cyber Security Support
Data Center Support Services

- Data Center Support: This service provides a secure, certified and DOD-accredited hosting environment for servers and technical infrastructure. C4 maintains a Mission Assurance Category (MAC) Level II environment.

- Data Storage Management: This service provides secure access to data with required performance levels. This service provides backup and archiving for data disaster recovery requirements.

- Application Support & Development Hosting: This service provides enterprise application support for automation and enhancement of quality of service delivery in support of the mission requirements.
Cyber Security: Include Certification & Accreditation (C&A), scanning, remediation, and auditing.

Application Portal Support: This service allows secure and simple access to licensed applications. This suite of offerings provides the customer with the opportunity to improve efficiencies and reduce costs by sharing information anywhere, anytime.
Web Hosting: This service allows organizations to make their own websites accessible via the World Wide Web. ESD provides the space on a server for use by its clients. ESD also provides Internet connectivity in its Data Center providing a secure, DOD-accredited hosting environment.

Database Management: This service provides centralized support for mission-critical and mission-essential applications in a secure, certified and DOD-accredited data center environment. Types of support can be project-based or ongoing “steady state” support.
Questions?

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